## **Municipal Consortium Leadership Group**

## October 26, 27 and 28, 2020

**Virtual Connection** 

In this time of global shock, travel and meeting with your peers may not be a top priority or easily attainable. However, this is when we need these connections the most – to learn from one another and share your insights to ensure critical municipal water services delivery for Canadians. This fall's meeting is a time for you to connect with your peers from across Canada for a focused discussion on the municipal water sector's resiliency.

Our Fall Leadership Group meeting will be in **three 90-minute sessions over three consecutive days**. The series of sessions will allow members to meet-up, discuss, network, and make connections while juggling your daily demands. It will also provide opportunities for the group to continue to storm, form, and norm as a peer group. Please make time for all three sessions as each session builds the overall agenda.

The first session on **Monday** will focus on sharing highlights from the regional meetings and allow for conversations among your peers to identify key insights for moving your utility forward.

On **Tuesday**, we will discuss Organizational Resilience and Business Continuity Planning. You will dive into deeper conversations on (1) our most significant asset - **human capital**; (2) sustainable **financial systems** for moving utilities through to the other side of the pandemic, and (3) approaches for ensuring **equity and affordability** when customers may find it increasingly hard to meet all of their financial obligations during this time.

**Wednesday** will be the time to look forward together and have conversations to gather and share insights about what elements are needed to continue to advance the municipal water sector in Canada. And finally, CWN staff will meet you 'in the hall' to get your feedback on this event following the wrap-up.

Our CLG meeting platform will be opened early each day for networking and will remain open following the session for lingering conversations at your table.

An outline of the sessions is below; I will send more details on October 20. Please register @ <a href="https://na.eventscloud.com/ereg/index.php?eventid=574549&">https://na.eventscloud.com/ereg/index.php?eventid=574549&</a>

|               | Monday, October 26  | Tuesday, October 27                               | Wednesday, October 28                      |
|---------------|---|---|--|
| TIME<br>(EDT) | Gathering   | Exploring   | Launching                                  |
| 2:00 PM       | Networking in the Foyer   | Networking in the Foyer                           | Networking in the Foyer                    |
| 2:10 PM       | Welcome   | Welcome   | Welcome                                    |
| 2:15 PM       | Insights from across Canada   | Business continuity and organizational resilience | Progressive positioning                    |
| 2:30 PM       | Gathering Insights  | Gathering Insights                                | Gathering Insights                         |
| 2:45 PM       | Break   | Break   | Break                                      |
| 3:00 PM       | Sharing Insights  | Sharing Insights                                  | Sharing Insights                           |
| 3:20 PM       | Your challenge  | Looking Ahead                                     | Wrapping up & Conversations in the Hallway |
| 3:30 PM       | Reflect   | Renew   | Rejuvenate                                 |
| 4:00 PM       | The meeting platform will be open for lingering conversations at your table |   |  |