

Canadian Water Network's 
Canadian Municipal Water Consortium

COVID-19 Peer-sharing – Water Utility Management Response

April 24, 2020

1:00-2:30 pm EDT

Microsoft Teams

Nationwide business-as-usual approaches are being challenged due to the COVID-19 pandemic. CWN is hosting and facilitating a series of online meetings with members of the Municipal Consortium Leadership Group from across Canada to discuss water utility management response.

Meeting Objectives:

1. Exchange ideas and approaches for planning and prioritizing service delivery, including:
 - a. Keeping utility staff and the public safe during this time;
 - b. Maintaining and/or temporarily scaling back water, wastewater, and stormwater services;
 - c. Better understanding shared challenges and/or opportunities during emergency response.

Terms of Participation:

This call will be hosted and facilitated similar to our *Strategic Sharing Groups*.

We are expecting many participants on the call from across Canada and want to ensure everyone is able to meaningfully participate. As such, at the beginning of the meeting we will briefly introduce participants and then cycle through those in attendance during the discussion to ensure everyone has an opportunity to share in an orderly manner.

CWN staff will capture the information shared and will collate notes that can be uploaded to the Members area of the CWN website for broader consumption among the Consortium Leadership Group. As a reminder, the information shared should be considered confidential and we ask that it only be shared within your own municipality.

Agenda:

Discussion Format:

- Please consider the discussion points outlined in the agenda below
- Please 'put your hand up' in the chat box by entering your name if you would like to contribute to the discussions. We will call on those who wish to contribute.
- Q&A: Please enter your questions in the comment box during each session. We will moderate the questions asked, and either read-out or 'hand the mic' to those who have posed a question (time permitting).

Agenda: COVID-19 Peer-sharing – Water Utility Management Response	
Friday April 24, 2020 1:00 – 2:30 pm EDT	
1:00 – 1:10 pm	Welcome and Introductions <ul style="list-style-type: none"> Review call structure, update on action items, reaching out to your neighboring municipalities
1:10 – 1:20 pm	Topic 1: Guest Expert Presentation Recommissioning water systems and operations following shut down of public buildings <i>Michèle Prévost</i> , Professor, Polytechnique Montréal <ul style="list-style-type: none"> Flushing guidance for large buildings Water quality concerns and monitoring needs
1:20 – 1:30 pm	POLL Questions: <ul style="list-style-type: none"> Do you have a plan to recommission your buildings as we emerge from lockdown? Do you have a water safety plan for maintaining your municipal buildings once you have them recommissioned? Q&A <ul style="list-style-type: none"> Enter your name in the chat box to raise your hand
1:30 – 1:55 pm	Topic 2: Return to Work Protocols for Staff and Criteria to Support Decision Making Business as usual will likely not occur for some time due to the projected epidemiological ‘curve’ of the pandemic. Thus, municipalities/utilities will need to continue their planning efforts to scale back up when the time comes. Please describe the return-to-work considerations or protocols you have in place, including for: <ul style="list-style-type: none"> Staff who have contracted, been in direct contact with a COVID-19 patient or have been in a household quarantined for COVID-19; Staff who are currently working from home or on modified duties or schedules.
1:55 – 2:15 pm	Topic 3: Open Q&A <ul style="list-style-type: none"> Use the chat box to raise your hand
2:15 – 2:25	Update on Coronavirus Wastewater Effluent Research in Canada <ul style="list-style-type: none"> Expert panel to be struck on WW Surveillance as a Public Health Tool
2:25 – 2:30 pm	Wrap-up <ul style="list-style-type: none"> Next Meeting – Friday May 8th @ 1:00 PM EDT Proposed Focus: Financial impact assessment and/or forecasting of the pandemic on utilities