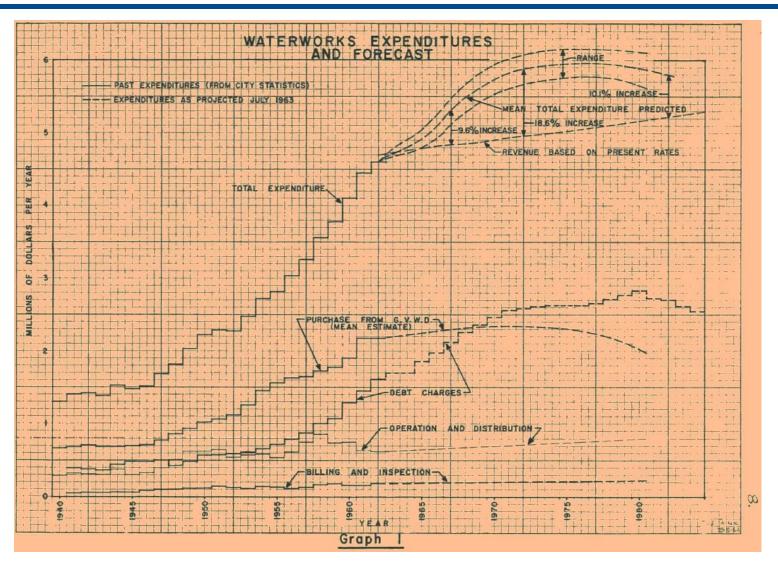


1900s-1980s:

- Have data about our water assets since 1900s
- Basic maintenance history starting in 1960s
- Started establishing infrastructure management and renewal strategies in 1980s





Planning document from 1963 - staff were trying to set water rates based on future investment need

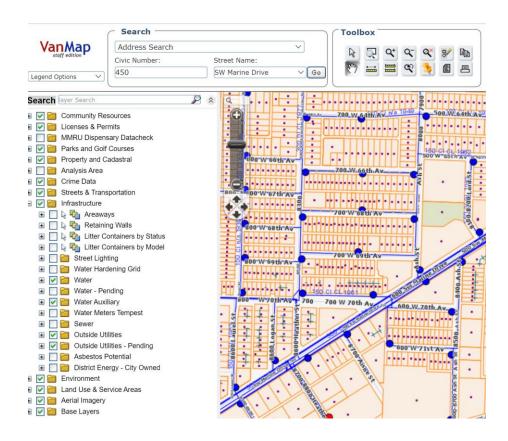


<u>1990s – late 2000s</u>

 More detailed data collection and use of GIS/CAD

 Long Range Plans in 1991 and 2006

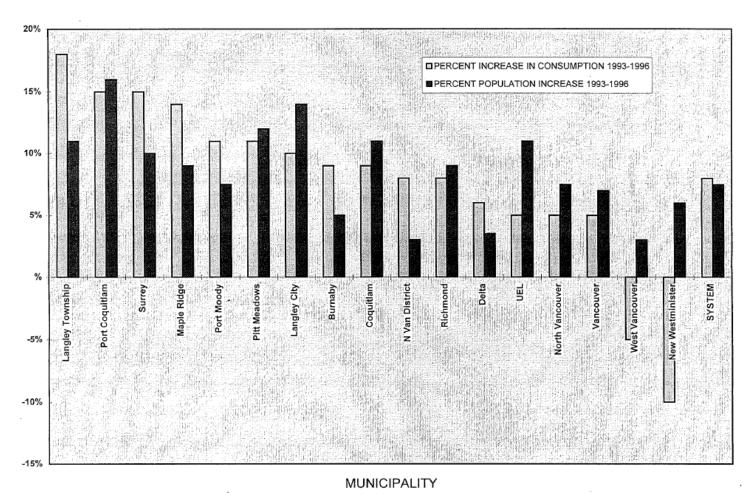
 Conservation program first implemented in 1993



VanMap is a spatial tool that is used by internal and external users



Consumption/Population Increase



Development of conservation strategy, better analysis of consumption data, started comparison to other Lower Mainland municipalities

Current Practices



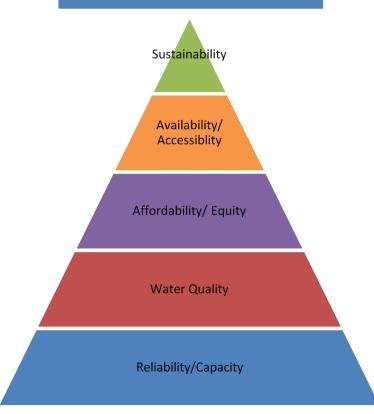
<u> 2010 – Present</u>

- Evolution of technology and tools
 - Implementation of Hansen in 2010
 - Use of GIS, CAD, hydraulic models to perform geospatial analysis
- Use of standardized asset management concepts to link to Capital Planning and financial investment
- Asset Management Plan and 10-Year Capital Strategic Outlook documents

Example: Service Line Breaks and Leaks



Delivery of potable water for domestic, commercial, and industrial use

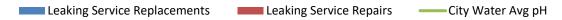


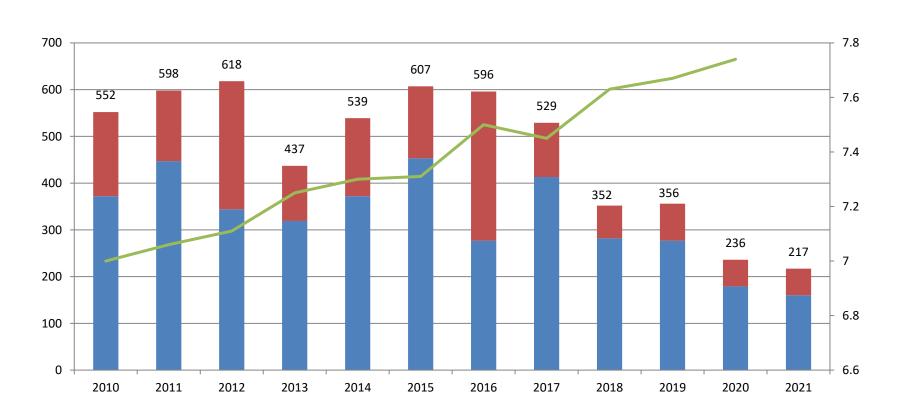
Value	Customer LOS	Technical LoS
Daliakility/	# of unplanned service	# of Main Breaks # of Service Line Breaks
	interruptions	# of inoperable valves
Reliability/ Capacity	# of low pressure complaints	# of properties with measured or modeled pressure <40 psi during peak hour demands

Example: Service Line Breaks and Leaks



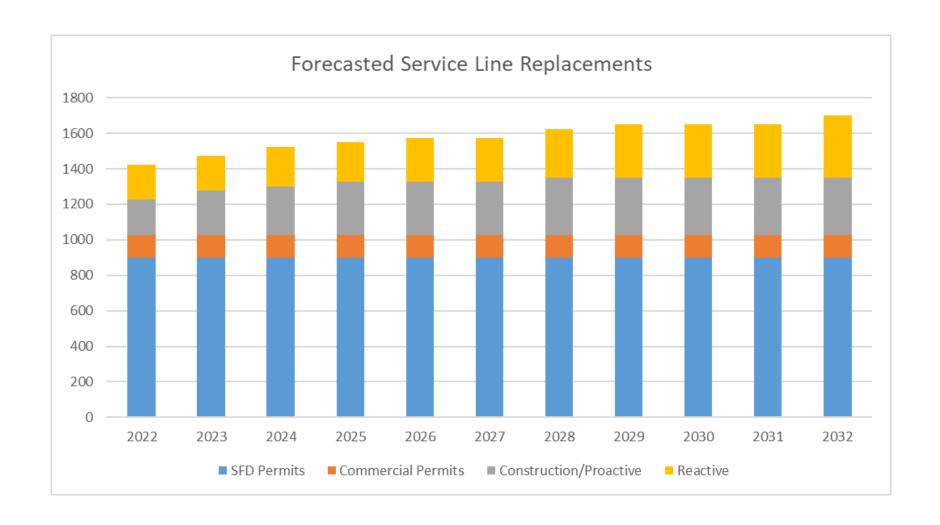
Leaking Service Replacements and Repairs





Example: Service Line Breaks and Leaks





Future Advancement of LOS



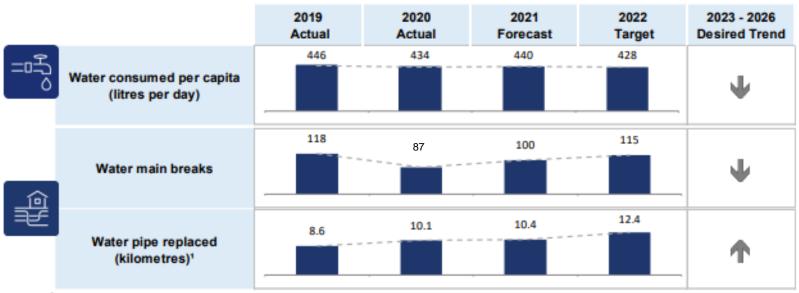




Future Advancement of LOS



Service plan performance metrics highlights – how we measure ourselves



¹ Includes both distribution and transmission size, as well as growth related projects.



Thank You!

Sushmitha.Karunakaran@vancouver.ca

Brandon.Hildebrandt@vancouver.ca

